

Through adherence to our Product Safety and Quality Procedures, Springfield Solutions will aim to delight our Customers and ensure the continued Safety and Quality of our packaging for use with Food, Drink and Hygiene Sensitive Products as well as our Paint and Chemicals Customers.

We will do this via a passion for great service, operational excellence, innovation and a commitment to continuous improvement. We are committed to delivering Product that is safe and complies with prevailing Consumer Legal & Regulatory Requirements.

We have implemented Product Safety and Quality Procedures that meet the requirements of ISO9001, the BRC Global Standard for Packaging and Packaging Materials and any other relevant industry standards, regulations, and legislation that affects our Business, Products and Operations.

The ultimate responsibility for Product Safety and Quality lies with the Managing Directors who are committed to providing the leadership and the human and financial resources required to effectively implement the processes of the Quality Management and Product Safety Programme and maintain compliance with the Standards. They are also responsible for establishing the Quality Policy and Objectives and ensuring they are compatible with the context of the Organization. They must also ensure that the importance of the Quality Management System is effectively communicated.

- We strive to continually improve. Staying as we are is not an option.
- Our Clients will shape our improvement agenda. We must listen and respond to their evolving needs.
- Our Suppliers are our partners and we will work with them to secure excellence and continual improvement.
- We will set targets for improvement and measure performance against them and assess them as part of our Management Review Meetings.
- We will set high standards for performance of our People and we will create an environment in which People can excel.
- We will communicate well internally and externally.
- We will ensure that the highest standards of Product Safety and Quality are maintained.

**We will never forget that each one of us is responsible  
for Quality and ongoing compliance with  
Product Safety and Quality Standards.**

**Albert Dass**  
Chairman

**Steve Forster**  
Vice Chairman  
Finance Director

**Matt Dass**  
Joint Managing Director

**Dennis Ebeltoft**  
Joint Managing Director